

Client Conversations

Jonathan Barnes, President of the Rail Track Association of Australia

A high level of competency and experience are the sentiments echoed in our client conversation with Jonathan Barnes, President of the Rail Track Association Australia.

For the last 1.5 years the RTAA has utilised full association management services from TAS. The Rail Track Association Australia, (RTAA), is a voluntary, not-for-profit organisation, dedicated to pursuing and promoting the interests of rail infrastructure within the Australian community. With a proud history which began in 1973, the RTAA brings together owners, contractors, consultants, manufacturers, suppliers, academics, research and development personnel, regulators and individuals who are part of the Australian rail community.



We caught up with Jonathan to discuss his journey over this time.

We were in need of a new service provider that was able to effectively support our organization, **TAS made it as smooth as possible**, which was complicated by Covid and changes in my organisation at the time. **TAS was amazing** at supporting us in completing our transition.

Governance plays a big role in the service TAS provides to the RTAA, how has TAS supported your association in this space?

TAS has provided **significant expert advice**, support and facilitated training for my organisation to help us in **recognising our regulatory requirements** and achieving a higher level of compliance. This was particularly **valuable** as we had just had significant turn over in our executive team and we were lacking awareness of even where to start.

The main advantage I have found working with TAS is having **access to a diverse team of highly competent staff** that can assist us in all aspects of organisational management and in the delivery of my organisations objectives.

What would you say to other for purpose organisations considering outsourcing services?

We, like many organisations have grown and evolved over time and have historically been highly reliant on volunteers to perform our back office and management services. And while this has enabled us to grow to where we, are having the support of TAS now **provides massive benefit** to the future of my organisation by giving us access to their combined experience in navigating regulatory requirements and expectations **allowing us to focus on serving our members and core objectives**.

To discuss how TAS can support your for purpose organisation contact Lynne Greenaway
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